



AUTHORIZED FEDERAL SUPPLY SERVICE
 INFORMATION TECHNOLOGY SCHEDULE PRICELIST
 GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
 EQUIPMENT, SOFTWARE AND SERVICES

Note: NetServices, LLC wishes to participate under the cooperative purchasing program. The following SINS are available to state and local: 132-51

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

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Contract Number: **GS-35F-0536P**
 DUNS: **96-425-9840**
 Period Covered by Contract: **May 20, 2009 through May 19, 2014**

General Services Administration
 Federal Supply Service
 Pricelist current through Modification # 4, dated May 20 2009.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

NetServices, LLC
14631 Lee Highway, Suite 213
Centerville, VA 20121
Phone: 703.825.7981
Fax: 703.825.7610

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

PHONE: 703.378.1766

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 96-425-9840

Block 30: Type of Contractor - B-Other Small Business

****Copy the applicable letter and corresponding language from the following list****

- A. Small Disadvantaged Business
- B. Other Small Business
- C. Large Business
- G. Other Nonprofit Organization
- L. Foreign Contractor

Block 31: Woman-Owned Small Business - No

Block 36: Contractor's Taxpayer Identification Number (TIN): 54-1825998

4a. CAGE Code: 08QX9

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>132-51</u>	<u>*</u> Days

*** As Negotiated Between Contractor and Ordering Activity.**

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>132-51</u>	<u>*</u> Days

*** As Negotiated Between Contractor and Ordering Activity.**

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 0 % - 30 days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: None
- c. Dollar Volume: None
- d. Government Educational Institutions: **Government Educational Institutions are offered the same discounts as all other Government customers.**
- e. Other: None

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

10. Small Requirements: The minimum dollar value of orders to be issued is \$ 500.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
Special Item Number 132-51 - Information Technology (IT) Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

(i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated

funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

N/A

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

NOTE: Contractor should insert the contractor's website or other location where full details can be found.

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the

Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/EC Services.

9. INDEPENDENT CONTRACTOR

All IT/EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/EC SERVICES AND PRICING

NETSERVICES, LLC'S INFORMATION TECHNOLOGY LABOR CATEGORY DESCRIPTIONS

Senior Systems Administrator

Six years in general related experience with four years experience in System Administration.

Capable of providing the full range of system administration support in large-scale client-server computing environment to include kernel and system configuration and tuning, network file system administration, system security administration, and GOTS/COTS product integration.

Bachelor Degree in Computer Science, Electrical Engineering or a related field. Five additional years experience in lieu of a Bachelors Degree with formal technical training in a related discipline.

Senior Systems Analyst

The candidate must be able to direct and participate in the development of overall system concepts, designs and technical approaches to meet broadly stated requirements and objectives.

Position requires broad expertise in both hardware and software engineering techniques and solutions. Must direct and perform top-level system analysis, perform trade studies, perform technical optimizations, develop high-level designs, and perform allocation of requirements to both hardware and software domains. Must direct and supervise junior technical staff, prepare complex technical documentation, conduct technical reviews and deliver technical presentations. Candidate will direct and participate in all phases of system development with emphasis on the planning, analysis, system integration, unit and system testing, debugging, and acceptance phases.

Position requires a Master's degree in a project-related discipline with six (6) years of directly applicable professional experience. A Bachelor's degree in a project related discipline may be substituted with a total of nine (9) years of related professional experience. A total of fifteen (15) years of directly applicable professional experience may also be substituted in lieu of a degree with formal technical training in a related discipline.

Senior Programmer

Six years in general related experience with Four years specialized experience in programming information systems.

Duties include but are not limited to analyzing systems requirements and design specifications, developing and modifying software to satisfy user requirements, and the development of supporting documentation. Oversees the application development work products generation and establishes and ensures compliance to architectural design.

Bachelor degree in Business, Engineering, Computer Science or a related field. Five additional years experience in lieu of a Bachelors Degree with formal technical training in a related discipline.

Server Support Technician

Provide installation, configuration, operations and maintenance of all servers including applications servers (Windows and Unix operating systems), file and print servers, domain controllers and WINS servers. Four years general related experience with two years experience in Server Support.

Adhere to applicable Concept of Operations. Assist developers in the operation and maintenance of databases. Maintain configuration management for Server configuration, Security settings, and Software. Register all servers into IAVA program and apply IAVA patches as required. Provide backup and restore services on all servers. Provide support for Business Continuity and Disaster Recovery, Geographical clustering, Data management strategy and implementation, Consolidation of C3I s servers, and Implementation of Active Directory and associated services.

Provide quarterly analysis of server operation and maintenance practices with recommendations for improving server reliability and stability, and data backups success/failure. Provide daily status reports on servers and data backups.

Bachelor Degree in Computer Science, Electrical Engineering or a related field. Five additional years experience in lieu of a Bachelors Degree with formal technical training in a related discipline.

ADMINISTRATIVE SPECIALIST (AS)

Shall be capable of performing general administrative and clerical duties such as typing, filing, taking meeting minutes, composing routine correspondence, and arranging conferences. Shall have skills in word-processing and graphics production. Shall be able to assist in the production of final form documentation of the types to be used in DMS. Shall be able to perform data entry on a variety of systems. Shall be capable of maintaining a technical library.

COMMUNICATIONS SPECIALIST (CS) GENERAL QUALIFICATIONS

Shall be capable of analyzing, designing, specifying, documenting, and implementing communications system requirements to support the distributed functionality of a messaging environment. Shall be capable of providing consulting to DMS users, and technical evaluation of proposals. Shall be knowledgeable of applicable industry and Government standards. Shall be knowledgeable in state-of-the-art technologies related to data communication systems. Data communications experience shall include activities such as communications-computer system evaluation, installation, maintenance, switched networks, or technical control facilities. Shall be capable of projecting the requirements for future data communication environments.

CS-I (CO-OP LEVEL)

Should be pursuing a Bachelor's Degree, preferably in computer science or electrical engineering.

CS-II (ENTRY LEVEL)

Should possess a Bachelor's Degree, preferably in computer science or electrical engineering.

CS-III

Should have four years experience in communications systems; two of those years shall be specific experience with data communications systems. Should have experience with mainframe to microcomputer communications, distributed systems, and coordination of systems upgrades with application programmers and users is desirable. Experience in these areas should include hardware, software, and interfaces in an open systems environment. Should possess a Bachelor's Degree, preferably in computer science or electrical engineering.

CS-IV

Specific experience shall include Local Area Networks, Message Switching Systems, Router-based Systems, Web-based Systems, and twisted pair, fiber optic, and wireless environments. Shall have familiarity with communication protocols (e.g., SMTP, SMIME, X.400, Ipv6, and http) and with military terminology and activities. Should have seven years experience in communications systems; four of those years shall be specific experience with data communications systems. Should have experience with mainframe to microcomputer communications, distributed systems, and coordination of systems upgrades with application programmers and users. Should have knowledge and experience with AUTODIN legacy communications, protocols, and formats. Should possess a Master's Degree, preferably in computer science or electrical engineering.

CONFIGURATION MANAGEMENT SPECIALIST (CM) GENERAL QUALIFICATIONS

Shall be capable of developing and maintaining configuration management plans. Shall be capable of scheduling and documenting configuration management reviews. Shall be capable of monitoring the configuration control process and ensuring that procedures comply with Military specifications. Shall be able to provide consulting to DMS users and technical evaluation of proposals. Shall be knowledgeable of Government regulations, manuals, technical orders, standards, and industry publications cited in this contract for configuration/data management.

CM-I (CO-OP LEVEL)

Should be pursuing a Bachelor's Degree, preferably in computer science or a related technical discipline.

CM-II (ENTRY LEVEL)

Should possess a Bachelor's Degree, preferably in computer science or a related technical discipline.

CM-III

Should have at least four years working experience in configuration management. Should have a Bachelor's Degree, preferably in computer science or a related technical discipline.

CM-IV

Should have at least eight years working experience in configuration management. Should have a Bachelor's Degree, preferably in computer science or a related technical discipline. Should also possess experience in the configuration management of commercial hardware and software products.

DATA MANAGEMENT SPECIALIST (DM)

Shall be capable of developing and maintaining contract data management programs and plans. Shall be capable of tracking the status of data deliverables. Shall provide technical evaluation of proposals. Should also be knowledgeable of Government regulations, manuals, technical orders, standards, and industry publications cited in this contract for configuration/data management. Should possess four years working experience in data management.

HUMAN FACTORS ENGINEER (HFE)

Shall be capable of developing, documenting, and maintaining a human factors engineering approach, establishing human factors standards, and preparing/implementing related plans. Shall be capable of evaluating human factors requirements and assessing DMS compliance. Shall be capable of analyzing existing hardware/software for compliance with established human factors standards. Shall be able to provide technical evaluation of proposals. Should be knowledgeable of Government regulations, manuals, technical orders, standards, and industry publications cited in this contract for human factors engineering. Should also be knowledgeable of applicable industry and Government standards cited in the DMS

Specification. Should possess at least five years experience in human factors engineering in large computer system applications. Should also possess a Bachelor's Degree, preferably in a related technical discipline.

INFORMATION ENGINEER (IE) GENERAL QUALIFICATIONS

Shall be capable of providing AIS and Information Engineering (IE) domain expertise for defining the DMS messaging environment functional requirements. Shall be capable of creating data and process models to guide the design and implementation of the DMS messaging architecture. Shall be capable of defining IE and software engineering processes and methodologies and preparing database and process requirements documents to support the required processes and methodologies.

IE-I (CO-OP LEVEL)

Should be pursuing a Bachelor's Degree from an accredited university, preferably in computer science, business administration, or engineering with a computer science emphasis.

IE-II (ENTRY LEVEL)

SHOULD HAVE A BACHELOR'S DEGREE FROM AN ACCREDITED UNIVERSITY, PREFERABLY IN COMPUTER SCIENCE, BUSINESS ADMINISTRATION, OR ENGINEERING WITH A COMPUTER SCIENCE EMPHASIS.

IE-III

Should have at least six years experience as an Information Engineer. Should have two years experience engineering large AIS systems. Should have a Bachelor's Degree from an accredited university, preferably in computer science, business administration, or engineering with a computer science emphasis.

IE-IV

Should have at least ten years experience as an Information Engineer. Should have four years experience engineering large AIS systems. Should have a Master's Degree from an accredited university, preferably in computer science, business administration, or engineering with a computer science emphasis.

INFORMATION SYSTEMS SECURITY SPECIALIST (ISSS) GENERAL QUALIFICATIONS

Shall be capable of developing and maintaining an information security program and related plans. Shall be capable of formulating and implementing a security operations concept. Shall be capable of **evaluating security** compliance in an integrated hardware/software environment. Shall be able to provide consulting to registered users and technical evaluation of proposals. Should also be knowledgeable of Government regulations, manuals, technical orders, standards, and industry publications cited in this contract for information security. Should also be knowledgeable of applicable industry and Government standards systems cited in the DMS Specification.

ISSS-I (CO-OP LEVEL)

Should be pursuing a Bachelor's Degree in information security, computer science, or a related technical field.

ISSS-II (ENTRY LEVEL)

Should possess a Bachelor's Degree in information security, electrical engineering, computer science, or a related technical discipline.

ISSS-III

Shall be capable of interfacing directly with corporate decision makers to establish and direct the information security program. Should have a minimum of six years of information security experience. Experience should include implementing a program of assessment, planning, reporting, monitoring security procedures, and participating in system development reviews and testing. Two years of this experience should include planning and managing the implementation of security and access requirements. Should also possess a Bachelor's Degree in information security, electrical engineering, computer science, or a related technical discipline.

ISSS-IV

Should have at least ten years of information security experience. Six years of this experience should be in security technology or discipline, such as system-level security technologies, operational security concepts, encryption technology (i.e., both class 3 and class 4 PKI), firewall technology, virtual private network technology, anti-virus technology, or other information protection methods. Four of the six years experience shall be in a lead security design or technical task/program leadership position. Should have a Master's Degree from an accredited university in a computer science, electrical engineering, or a related technical discipline. Should be capable of developing and maintaining an information security program and related plans. Should have attained a professional certification to validate and reliably measure technical proficiency, such as Certified Information System Security Professional (CISSP).

LOGISTICIAN (LOG) GENERAL QUALIFICATIONS

Shall be capable of performing logistics analysis and developing related logistics plans. Should be knowledgeable of Government regulations, manuals, technical orders, standards, and industry publications related to logistics support required to perform the task. Should possess a Bachelor's Degree, preferably in a field related to logistics (e.g., transportation, maintenance, education).

LOG-I (ENTRY LEVEL)

Should possess a Bachelor's Degree, preferably in a field related to logistics (e.g., transportation, maintenance, education).

LOG-II

Should possess three years working experience in the area of logistics support.

LOG-III

Should possess six years working experience in the area of logistics support.

NETWORK SUPPORT SPECIALIST (NSS) GENERAL QUALIFICATIONS

Shall be capable of operating and maintaining network systems to support the distributed functionality of a messaging environment. Shall be capable of providing consulting to DMS users. Should be knowledgeable of applicable industry and Government standards cited in the DMS Specification. Should be knowledgeable in state-of-the-art technologies related to network communication systems. Network communications experience should include activities such as communications-computer system evaluation, installation, maintenance, switched networks, or technical control facilities. Shall be capable of projecting the requirements for future network communication environments.

NSS-I

Should have four years experience in networked systems. Should have experience with microcomputer networks and client server environments, including wireless environments; coordination of systems upgrades with users is desirable. Experience in these areas shall include hardware, software, and interfaces in an open systems environment. Should possess a Bachelor's Degree, preferably in computer science or electrical engineering.

NSS-II

Should have seven years experience in networked systems. Should have experience with microcomputer networks and client server environments, including wireless environments; coordination of systems upgrades with users is desirable. Experience in these areas should include hardware, software, and interfaces in an open systems environment. Knowledge and experience in legacy AUTODIN systems is highly desired. Should possess a Master's Degree, preferably in computer science or electrical engineering. Should have attained a professional certification to validate and reliably measure technical proficiency, such as Sun Certified Network Administrator (CAN).

PROGRAM/SCHEDULE ANALYST (PSA) GENERAL QUALIFICATIONS

Prepares management reports. Assists in the production of competitive acquisition plans and packages, cost performance reports, and management plans. Provides management evaluation of proposals. The individual should have a working knowledge of scheduling systems and network schedule analysis techniques including critical path computations and schedule modifications required to support the Task/Delivery Order.

PSA-I

Should possess three years working experience in the area of program and schedule analysis.

PSA-II

Should possess six years working experience in the area of program and schedule analysis.

PROGRAM/SCHEDULE ANALYST – EXECUTIVE (PSAE)

Shall be capable of planning, directing, and coordinating the work activity of subcontractor technical personnel involved in various aspects of the DMS contract, in the capacity of off-site subcontractor manager. Shall be responsible for organizing, directing, and managing the efforts of his/her employees. Should possess eight years experience in program and schedule analysis; at least three of those years should be in managing teams composed of analysts, engineers, and other technical specialists. Should possess a bachelor's degree.

QUALITY ASSURANCE SPECIALIST (QAS) GENERAL QUALIFICATIONS

Shall be capable of developing and implementing a program of reporting, tracking, and analyzing key system metrics. Shall be capable of monitoring quality procedures, evaluating system quality and efficiency, and participating in system reviews and testing. Shall be familiar with technology and software engineering processes and methodologies. Shall be able to provide consulting to DMS users and technical evaluation of proposals. Shall possess familiarity with the latest commercial products and procedures for identifying system errors and evaluating system quality and efficiency. Should be knowledgeable of Government regulations, manuals, and standards cited in this contract for quality assurance. Should be familiar with applicable industry and Government standards.

QAS-I

Should have at least five years experience in the production and measurement of complex programs involving software and hardware. Should also possess a Bachelor's Degree, preferably in computer science or a related technical discipline.

QAS-II

Shall be capable of interfacing directly with corporate decision makers to direct/redirect the established quality assurance program. Should have a minimum of eight years of progressively more difficult AIS experience as a manager of complex system software development, and multi-faceted AIS operations. This experience should include implementing a program of reporting, tracking and analyzing key software metrics, monitoring quality procedures, and participating in software reviews and testing. Should possess a Master's Degree, preferably in computer science or a related technical discipline.

SOFTWARE ENGINEER (SWE) GENERAL QUALIFICATIONS

Should be knowledgeable of software processes and coordination to assess, develop, maintain and approve the processes; facilitates the definition, maintenance and improvement of software processes. Should have experience and training in software reuse, CASE technology and development of training courses; employs tools to perform statistical analyses, desk top publishing, database management systems and process modeling tools; utilizes process control techniques, organizational change management and technology transfer skills to insure integration of all DMS components. Should have experience and training in using C++, C#, JAVA, SQL, and object-oriented languages in the design of systems. Should be knowledgeable of applicable industry and Government standards. Other responsibilities include evaluating alternatives for systems, establishing/analyzing requirements; project management; producing reliable systems that are fault tolerant; modeling (functional and performance models), assessing human

factors including Artificial Intelligence (AI) implications or opportunities; knowledge of types of Operating Systems architectures; types of testing (unit, functional, integration, system, stress and environmental); decision theory; and communication skills to communicate technical ideas both orally and written.

SWE-I (CO-OP LEVEL)

Should be pursuing a Bachelor's Degree from an accredited university in Computer Science, Engineering or a related discipline.

SWE-II (ENTRY LEVEL)

Should have a Bachelor's Degree from an accredited university in Computer Science, Engineering or a related discipline.

SWE-III

Should have at least five years experience as a software engineer, preferably with three years experience working with database management systems. Should have a Bachelor's Degree from an accredited university in Computer Science, Engineering or a related discipline.

SWE-IV

Should have at least ten years experience as a software engineer; eight years experience working with database management systems; four years of C++, C#, or JAVA experience and at least two years experience engineering in information security. Experience in these areas may be concurrent or consecutive. Should have a Master's Degree from an accredited university in Computer Science, Engineering or a related discipline.

SYSTEM ADMINISTRATOR (SA) GENERAL QUALIFICATIONS

Shall be capable of overseeing and managing day-to-day configuration and operation of messaging and /or directory environment hardware/operating systems, including different security enclaves. Shall be capable of optimizing system operation and resource utilization, and performing system capacity planning/analysis. Shall also be capable of providing consulting expertise to DMS users in these areas.

SA-I

Should possess a minimum of three years experience in administering UNIX or Windows operating system environments.

SA-II

Shall be capable of supervising personnel, including other system administrators, and would possess significant communications skills for writing reports and preparing presentations. Should possess a Master's Degree, and/or equivalent work experience in systems and network administration.

SYSTEM ENGINEER (SE) GENERAL QUALIFICATIONS

Shall be able to provide consulting to DMS users and technical evaluation of proposals. Shall be capable of analyzing and recommending commercially available software and hardware capable of meeting system requirements. Should be capable of fulfilling the role of systems integrator. Shall be capable of ensuring that logistics support requirements are taken into account in system design. Should be knowledgeable of applicable industry and Government standards and systems cited in the DMS Specification. Shall be capable of engineering a distributed, client server environment.

SE-I

Should have at least four years experience as a system engineer. Should have a Bachelor's Degree from an accredited university, preferably in computer science, electrical engineering, or a related program.

SE-II

Should have at least eight years experience as a system engineer. At least two of those years should be in engineering systems, which support DMS technology. Should have a Master's Degree from an accredited university, preferably in computer science, electrical engineering, or a related program. DMS experience is desirable.

SE-III

Should have at least ten years experience in a in areas such as messaging, directory services, security, service management, etc technology or engineering discipline, such as system architecture design and analysis, system modeling, system-level security technologies, or system operational concepts. At least four of those years should be in lead design or technical task/program leadership positions. Should have a Master's Degree from an accredited university in a computer science, electrical engineering, DMS-related, or other technical discipline. Shall be capable of fulfilling the role of System Engineer and providing subject matter expertise in areas such as messaging, directory services, security, service management, etc. DMS experience is highly desirable.

TECHNICAL EDITOR (TE)

Shall be capable of defining technical documentation requirements, guiding technical documentation efforts, and reviewing and approving technical documents. Shall be capable of performing review and analysis of the most complex application information management systems to determine program documentation requirements. Shall have the ability to work effectively with others in implementing changes to operational documentation. Shall be capable of managing a clerical force and establishing a work schedule, which will provide documentation concurrent with programming. Should have four years experience of sufficient scope, time, and quality to independently review and evaluate the documentation produced to ensure quality workmanship and conformance with contract standards. Should have a bachelor's degree plus five years experience in preparing technical documentation, plus two years experience in editing technical documentation.

TECHNICAL WRITER (TW)

Shall be capable of preparing written instructions, procedures, reports, articles, minutes, software description, and other technical documentation for management information systems in accordance with DOD regulations and new releases of technical material. Shall have knowledge of applying word processing and graphics techniques to technical or scientific subject matter. Should have a two-year college degree plus three years experience in preparing technical documentation, or five years experience in preparing technical documentation.

TEST AND EVALUATION SPECIALIST (T&E) GENERAL QUALIFICATIONS

Shall be capable of developing and documenting test plans and procedures for integrated computer systems, conducting testing, and evaluating and documenting results. Should be familiar with DOD standards/regulations governing software, system, integration, and acceptance test and evaluation. Shall also be familiar with applicable industry and Government standards and systems cited in the DMS Specification. Should have experience in the test and evaluation of integrated commercial hardware and software systems.

T&E-I (CO-OP LEVEL)

Should be pursuing a Bachelor's Degree, preferably in Computer Science or a related discipline.

T&E-II (ENTRY LEVEL)

Should have a Bachelor's Degree, preferably in Computer Science or a related discipline.

T&E-III

Should have a Bachelor's Degree, preferably in Computer Science or a related discipline and at least three years of experience in performing test and evaluation for a DOD or Federal contract, and, preferably at least one year experience in integration and/or acceptance testing and evaluation.

TRAINING SPECIALIST (TS) GENERAL QUALIFICATIONS

Shall be capable of defining curricula, creating course materials (teacher's guides, grading schemes, students' notes, exercises, tests, and audiovisual presentation materials), setting up and conducting classes, soliciting students' feedback, and reporting on class performance of students. Shall be familiar with MIL-STD-1379D, which governs military training programs. Shall be familiar with applicable industry and Government standards cited in the DMS Specification.

TS-I

Should have at least four years experience in developing and/or conducting training courses, preferably with one year experience in developing Computer-Based Instruction (CBI) packages.

TS-II

Should have six years experience in developing and conducting training courses. Should have at least two years experience in developing CBI packages and two years experience as a training supervisor. Should have at least a bachelor's degree.

USER SUPPORT SPECIALIST (USS)

Shall be experienced in working directly with users in identifying and resolving problems in a one-on-one or help desk environment.

DMS TECHNICIAN (DT)

Shall be capable of performing DMS related functions, such as installation and configuration, analysis and design, or development and support tasks. Prior experience as a DMS Communication Specialist, Network Support Specialist, or System Administrator desired.

DMS INTEGRATION ENGINEER (DE) GENERAL QUALIFICATIONS

DE-I

Shall be capable of performing or supporting DMS installation and configuration tasks with minimal supervision of the technical task leader. Should possess a Bachelor's Degree, preferably in computer science or engineering. Plus, have been assigned and working DMS integration engineering tasks for a period of at least one year or have five years of equivalent technical experience.

DE-II

Shall be capable of leading and performing or supporting DMS installation, configuration and system troubleshooting tasks. Duties may include performance in engineering support, training development, or DMS laboratory product integration. Should possess a Bachelor's Degree, preferably in computer science or engineering. Plus, have been assigned and working DMS integration engineering tasks for a period of at least two years or have seven Years of equivalent technical experience. Should have earned a minimum level of professional certification, such as Microsoft Certified Professional (MCP).

DE-III

Should be recognized as an expert, capable of leading and performing or supporting DMS installation, configuration and system troubleshooting tasks. Duties may include performance in engineering support, advanced applications, training, system architecture, security assurance, or DMS laboratory product integration. Should possess a Master's Degree, preferably in computer science or engineering. Plus, have been assigned and working DMS integration engineering tasks for a period of at least five years or have ten years of equivalent technical experience. Should have attained a professional certification to validate and reliably measure technical proficiency, such as Microsoft Certified

Systems Engineer (MCSE), HP Certified Professional, certification from Institute for Certification of Computer Professionals (ICCP), and/or Intel Certified Integration Specialist. DMS experience is desirable.

DMS PROJECT MANAGER (PM)

In support of the DMS Program Manager, shall be capable of planning, directing, and coordinating the work activity of technical and program control personnel involved in all aspects of this contract. Shall be capable of recognizing problems, recommending solutions for corrective actions, and efficiently executing plans of action, usually at the task order level of control. Shall be capable of implementing a quality assurance program to ensure services and products conform to applicable standards and are provided according to government regulations. The specialized experience requirements of a project manager are the following:

- a. Shall be capable of formulating statements of management and technical problems and devising procedures for solution of problems by use of management information systems;
- b. Shall be capable of evaluating proposed messaging and directory systems to determine technical feasibility, implementation costs, operation costs, and functional adequacy;
- c. Shall have demonstrated practical knowledge and should have at least four years experience in managing teams composed of analysts, engineers, and other technical specialists when evolving, designing, integrating, and implementing commercial-off-the-shelf software applications.
- d. Should have experience in managing vendors/subcontractors and in managing field support of integrated hardware and software application environments; and
- e. Should have a Bachelor's Degree from an accredited university preferable in Business Administration, Technical Management, or a related management discipline.

Storage Architect, Senior

Perform business and technical analyst functions, including workshop facilitation, business process data validation, enterprise application (ERP product) testing from a functional business area perspective, program development, unit testing of the application code (ERP product) from a technical perspective, work group/work session participation, and delivery of technical and business solutions. Efforts include participation in the development, integration and deployment of enterprise solutions. Works with senior managers to provide industry vision and strategic direction with regard to their data enterprise. Utilize functional area expertise to create data base models and to assess the operational and functional data baseline. Examples of functional areas include, providing data models that are the results of business systems planning and data requirements planning. Provides input for systems development and data base administration groups from a data point of view. Also perform business and technical designer functions, including making contribution to both the business and technical architecture components of the enterprise solution, supporting industry/functional area/business process specialists and experts, supporting architecture/product/technology specialists and experts, and review/assess enterprise solution products for accuracy and consistency.

Should have a BS in computer science or related field plus 4 years of general IT experience, including formal training and 1 year experience in enterprise applications and/or including formal training and 1 year experience in data bases such as ORACLE, M204, SYBASE, INFORMIX, DB2, etc. Three years of applicable experience may be substituted for degree.

Subject Matter Expert (SME) Microsoft Win2003

Responsible for supporting the delivery of technical and business solutions based upon enterprise applications built around Win2003 and/or ERP products based, and working independently to develop enterprise-based programs of medium to high complexity. Activities include the development, integration and deployment of enterprise solutions. Support Win2003 and/or ERP Analysts, Designers, Business Specialist and Architectural Experts with enterprise applications programming, workshops, documentation, training and user support. Efforts will produce business solution models, technical work products, unit-tested code, instructional courseware, data structures, user interfaces, documentation and enhanced logical processes that will effectively utilize enterprise applications.

Should have a BS in computer science or related field plus 4 years of general IT experience, including formal training and 1 year experience in enterprise applications. Three years of applicable experience may be substituted for degree.

LABOR CATEGORY	Hourly Rate 2011-2012	Hourly Rate 2011-2012
	Contractor Location	Government Location
Senior Systems Administrator	\$ 121.86	\$ 115.76
Senior Systems Analyst	\$ 124.20	\$ 117.98
Senior Programmer	\$ 121.86	\$ 115.76
Server Support Technician	\$ 116.06	\$ 110.26
Administrative Specialist	\$ 38.48	\$ 36.57
Communication Specialist -I (CS-I) (Co-op Level)	\$ 49.48	\$ 47.01
Communication Specialist-II (CS-II) (Entry Level)	\$ 71.48	\$ 67.90

Communication Specialist-III (CS-III)	\$ 84.12	\$ 79.91
Communication Specialist-IV (CS-IV)	\$ 115.45	\$ 109.69
Configuration Management Specialist -I (CM-1) (Co-op Level)	\$ 49.48	\$ 47.01
Configuration Management Specialist -II (CM-II) (Entry Level)	\$ 71.48	\$ 67.90
Configuration Management Specialist - III (CM-III)	\$ 84.12	\$ 79.91
Configuration Management Specialist - IV (CM-IV)	\$ 103.91	\$ 98.72
Data Management Specialist	\$ 93.47	\$ 88.79
Engineer, Human Factors	\$ 103.91	\$ 98.72
Engineer, Information -I (IE-I) (Co-op Level)	\$ 49.48	\$ 47.01
Engineer, Information -II (IE-II) (Entry Level)	\$ 71.48	\$ 67.90
Engineer, Information -III (IE-III)	\$ 93.47	\$ 88.79
Engineer, Information - IV (IE-IV)	\$ 115.45	\$ 109.69
Information Systems Security Specialist -I (ISSS-I) (Co-op Level)	\$ 49.48	\$ 47.01
Information Systems Security Specialist -II (ISSS-II) (Entry Level)	\$ 71.48	\$ 67.90
Information Systems Security Specialist -III (ISSS-III)	\$ 93.47	\$ 88.79

Information Systems Security Specialist -IV (ISSS-IV)	\$ 115.45	\$ 109.69
LOG -I (Entry Level)	\$ 49.48	\$ 47.01
LOG -II	\$ 71.48	\$ 67.90
LOG -III	\$ 93.47	\$ 88.79
Network Support Specialist -I (NSS-I)	\$ 84.12	\$ 79.91
Network Support Specialist -II (NSS-II)	\$ 115.45	\$ 109.69
Program/Schedule Analyst -I (PSA-I)	\$ 84.12	\$ 79.91
Program/Schedule Analyst -II (PSA-II)	\$ 92.36	\$ 87.75
Program/Schedule Analyst -Executive (PSAE)	\$ 109.96	\$ 104.46
Quality Assurance Specialist -I (QAS-I)	\$ 49.48	\$ 47.01
Quality Assurance Specialist -II (QAS-II)	\$ 71.48	\$ 67.90
Engineer, Software, -I (SWE-I) (Co-op Level)	\$ 49.48	\$ 47.01
Engineer, Software -II (SWE-II) (Entry Level)	\$ 71.48	\$ 67.90
Engineer, Software -III (SWE-III)	\$ 93.47	\$ 88.79
Engineer, Software -IV (SWE-IV)	\$ 115.45	\$ 109.69
System Administrator -I (SA-I)	\$ 84.12	\$ 79.91
System Administrator -II (SA-II)	\$ 103.91	\$ 98.72
Engineer, System -I (SE-I)	\$ 71.48	\$ 67.90
Engineer, System -II (SE-II)	\$ 93.47	\$ 88.79
Engineer, System -III (SE-III)	\$ 115.45	\$ 109.69
Technical Editor	\$ 49.48	\$ 47.01

Technical Writer	\$ 59.33	\$ 56.36
Test and Evaluation Specialist -I (T&E-I) (Co-op Level)	\$ 49.48	\$ 47.01
Test and Evaluation Specialist -II (T&E-II) (Entry Level)	\$ 71.48	\$ 67.90
Test and Evaluation Specialist -III (T&E-III)	\$ 84.12	\$ 79.91
Training Specialist -I (TS-I)	\$ 71.48	\$ 67.90
Training Specialist -II (TS-II)	\$ 93.47	\$ 88.79
User Support Specialist	\$ 71.48	\$ 67.90
DMS Technician (DT)	\$ 93.47	\$ 88.79
Engineer, DMS Integration -I (DE-I)	\$ 71.48	\$ 67.90
Engineer, DMS Integration -II (DE-II)	\$ 93.47	\$ 85.79
Engineer, DMS Integration -III (DE-III)	\$ 115.45	\$ 109.69
DMS Project Mgr (PM)	\$ 92.36	\$ 87.75
Storage Architect, Senior	\$ 174.81	\$ 166.07
Subject Matter Expert, Microsoft Win2003	\$ 156.09	\$ 148.27

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Mr. Faiyaz Haider, (703) 549-8080m fax: (703) 842-6151, email: haiderf@netsrvcs.com.

**BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING
"CONTRACTOR TEAM ARRANGEMENTS"**

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.